Health and Wellbeing Strategy Reporting Template Goal 4: Quality care centred around the person

Objective 4A: Four new healthy living centres will be built with GPs, nurses, mental health services, wellbeing programmes, community hubs and outpatient clinics under one roof.

Goal Sponsor: Acting Interim Accountable Officer Thurrock CCG (Mandy Ansell)

Objective Lead: Rahul Chaudhari

Action Plan 2016 / 2017

OBJECTIVE: 4A: Create four integrated healthy living centres					OBJECTIVE LEAD: Rahul Chaudhari						
Action	Outcome	Action lead	Link to outcome framework	Delivery Date	Progress Report	Reference to existing strategy or plan					
To develop the locality integrated service model and implementation plan	Joined up health and social care delivered in localities wrapped around extended primary care services	Jeanette Hucey		2017/18	SEPT, NELFT and LA, have formed a working group to jointly develop an integrated health and social care team — The Integrated Community Older Adults HWB Service. Recruitment is well under way and the new associated services will formally go live from April 2017. Engagement with system partners continues and has prompted further discussion on whether there is an opportunity to take our first step towards developing our proposed new model of care, potentially through an Alliance or Partnership Model. This is being worked up over the next quarter to enable a new model to be delivered in line with the integrated health and social care team from April 2917. The model will be test to provide proof of concept through a Tilbury Pilot.	For Thurrock in Thurrock Transformation Plan					

Action	Outcome	Action lead	Link to outcome framework	Delivery Date	Progress Report	Reference to existing strategy or plan	
Centre 1 (Thurrock Hospital). To agree scope and configuration of service provision.	Scoping, configuration and colocation of services to be provided in the HUB completed.	Jeanette Hucey		2017/2018	This aligns with the comments above in that SEPT, NELFT and LA, have formed a working group to jointly develop an integrated health and social care team – The Integrated Community Older Adults HWB Service. Recruitment is well under way and the new associated services will formally go live from April 2017. The team will be co-located at Thurrock Community Hospital. Further work is underway with our local providers and commissioned healthcare planners to identify additional opportunities to bring services into the community (such as some outpatient clinics).		
Centre 2 (Stanford-le- Hope). Building of centre	Building of premises completed	NELFT		2018/19	This is a community provider building project therefore limited CCG control but it fits in with the CCG's strategy to have locality based IHLCs. This IHLC will serve the Stanford-le-hope and Corringham locality.	For Thurrock in Thurrock Transformation Plan and Strategic Estates Plan	
Centre 3 (Tilbury)	Building of premises completed	Rahul Chaudhari		Virtual set up 17/18 Collocated 2018/19 or early 2019/20	Essentia group has been jointly appointed by the CCG and LA to undertake health planning review to help inform the design and foot print of the Integrated Healthy living Centre. The CCG and LA have now appointed an external consultancy to provide project management function. The CCG's has been awarded £60k by NHS England for its bid under the Estates and Technology Transformation fund to help resource the project management function	For Thurrock in Thurrock Transformation Plan and Strategic Estates Plan	

Action	Outcome	Action lead	Link to outcome framework	Delivery Date	Progress Report	Reference to existing strategy or plan
Centre 4 (Purfleet)	Building of premises completed	Rahul Chaudhari		Virtual set up 17/18 Collocated 2018/19 or early 2019/20	Essentia group has been jointly appointed by the CCG and LA to undertake health planning review to help inform the design and foot print of the Integrated Healthy living Centre. The CCG and LA have now appointed an external consultancy to provide project management function. The CCG's has been awarded £60k by NHS England for its bid under the Estates and Technology Transformation fund to help resource the project management function	For Thurrock in Thurrock Transformation Plan and Strategic Estates Plan

Outcome Framework

Objective 4A: Create four integrated healthy living centres								
Indicators	2016 Baseline	2017	2018	2019	2020	2021 Target	Data Source	Reporting Timescales
Number of IHLCs that are operational The future vision for Thurrock is that there will be four "integrated healthy living centres", one in each of the four locality areas. Work to detail the requirements for two of the centres (Tilbury and Purfleet) has already begun, with the other two to follow in the near future. It is the intention that these centres will incorporate a range of different health, social care and wider community services which will enable some of the root causes of ill-health to be addressed alongside treatment of more serious conditions via primary care and some secondary care services.	0 (2016)			2(?)		4		
% of A&E attendances that are coded as no investigation with no significant treatment. This quantifies the proportion of A&E attendances by Thurrock patients that are given the HRG code of VB11Z – defined as 'no investigation with no significant treatment'. Attendances with this HRG code are generally considered to be those that could have had their needs met elsewhere. Attending A&E for clinical conditions that are could have been treated in a more local clinical setting are both inconvenient for patients and put additional unsustainable pressure and cost on the Thurrock health economy. It is the intention that establishment of the IHLCs will result in a reduction of these patients attending A&E.	40.93% (2014/15)	Progress towards this target will partly depend on other system changes happening later – e.g. the IHLCs		38.8% [draft target]				